

## FAMILY ACCESS NETWORK

*Family Access Network is committed to providing a child safe environment*



**POSITION:** Volunteer Lead Tenant

**REPORTS TO:** The Co-ordinator, Volunteer Program

### ORGANISATIONAL CONTEXT:

Family Access Network (FAN) has been making a difference in young people lives since 1981 and is committed to responding to the diverse needs of homeless and at risk young people and young families.

FAN is underpinned by a strong client focused, rights-based approach that seeks to maximise positive outcomes for young people through timely intervention and strategic responses. FAN provides a range of services for young people, young families and accompanying children who are experiencing or at risk of homelessness, family violence and social isolation including:

- Homeless Support Services, incorporating
  - Transitional Support Program case management
  - Private Rental Brokerage Program
  - Housing Establishment Fund
  - Homeless Youth Dual Diagnosis Initiative
- Pathways to Resilience – Family Violence Therapeutic Intervention for LGBTIQ Young People
- Life Skills – including Young Mums Group and Eastern Diversity Group (EDG)
- Engage – Whole Package LGBTIQ Program
- Peer Leadership Program
- Volunteer Program – Lead Tenants and Mentors
- LGBTIQ Capacity Building Project
- Children's Program – Early Years
- Equity Support Program

### ROLE:

The aim of the Lead Tenant is to provide a positive role model and support to young people aged between 15-25 years who may benefit from the live in presence of a positive adult role model. The emphasis is on providing a settled environment consistent with the needs of students and/or younger clients.

FAN has a team of professional workers who respond to the therapeutic needs of young people and Lead Tenants provide a positive adult role model in the context of everyday social activities and interaction and as such, the Lead Tenant is not a support worker to the young person.

### RESPONSIBILITIES:

1. To participate in house meetings which are convened by FAN workers supporting clients residing in the property.
2. To develop a supportive friendship with young people showing respect for and understanding of individual needs.

3. Provide positive role modeling to tenants including actions, language and behaviour consistent with anti-discrimination legislation.
4. Recognise that young people residing in the property have the same rights under the Residential Tenancy Act as they would have in a private rental situation. This includes showing respect for privacy.
5. To adhere to Family Access Network's program boundaries and guidelines.
6. To act as Mentor for young people and encourage new experiences and opportunities and to be a link to the wider community.
7. To be accountable to the Co-ordinator of Volunteers.
8. The Lead Tenant is also responsible to the Program as its representatives in the community.

**FAVOURABLE ATTRIBUTES:**

1. Some experience and a genuine interest in the well-being of young people.
2. Patience, understanding, acceptance, compassion, the ability to listen.
3. Ideally to be over the age of 23.

**REQUIREMENTS FOR THE POSITION:**

1. Minimum twelve month commitment is required including trial period
2. A two month probationary period is a condition of position and either party can give one months notice if not suitable
3. This is a live in volunteer position
4. FAN is committed to providing and supporting a child safe environment and acceptance as a Lead Tenant is determined by successful completion of all components of the volunteer screening process.
5. All volunteers are required to undergo Volunteer Induction Training and to attend regular meetings

Please sign and date this form in acknowledgment that you have read and understood the above.

Name: \_\_\_\_\_ Signed: \_\_\_\_\_

Date: \_\_\_\_\_